

Uganda Wildlife Safaris Limited:

COVID-19 Information and Standard Operating Protocols for Uganda

UPDATED 22ND JUNE 2021

In response to the current global COVID-19 outbreak, we have developed the following guidelines for the operation of all our camps, lodges, and safari services in Uganda. These protocols are in line with guidelines communicated by the Uganda Ministry of Health and are aligned to protocols and advice from the World Health Organization.

Due to the fluid situation on the ground in Uganda the entry requirements may be subject to change with very little notice and we therefore recommend you contact our operations department team and agents for any further updates required.

Arrivals

Uganda Government Guidelines require that all passengers entering Uganda are required to present a printed valid Negative PCR COVID19 test result issued within 120 Hours of boarding their flight to Uganda. In addition, arrivals have been categorised as follows:

Category 1 – Currently only includes India and travel from here has been suspended unless returning Uganda Nationals with negative PCR COVID19 test result.

Category 2 – United States of America (USA), United Kingdom (UK), United Arab Emirates (UAE), Turkey, South Africa, Ethiopia, Kenya, South Sudan and Tanzania.

Currently arrivals from Level 2 countries require a further PCR COVID-19 test upon arrival at their own cost of \$65. The process is arranged by the Government authorities with bus transportation for the short road transfer (10 min) to a nearby hotel where the testing procedure is executed and guests are required to wait (approximately 3-4 hours) for the negative result before proceeding on their onward journey. Accommodation and meals can be arranged for during the waiting period, please discuss these arrangements as well as any other special requirements with our operations department and agents.

Arrivals from Level 2 countries who have been fully vaccinated, provide proof thereof and display no symptoms on arrival, will be exempted from the arrival PCR COVID-19 test and can proceed directly on their journey from the airport.

Category 3 – Arrival from all other countries **do not** require additional PCR COVID-19 testing upon arrival, provided they do not display symptoms and are in possession of a negative PCR COVID-19 test result.

Departures

All passengers departing from Uganda are required to present a printed negative PCR COVID-19 test result issued within 120 hours prior to Departure from Uganda. This is required even if the country you are traveling to does not require it. If the destination country requires a test certificate of less than 120 hours, then this requirement would take priority.

We will ensure all areas of concern are covered as per below, but encourage all our clients joining us on their safari and at all our properties to also adhere to the protocols to ensure their personal safety at all times.

Safari and Transfer Vehicles:

- All our Drivers and Safari Guides have been trained on COVID-19 prevention procedures and will wear approved masks at all times whilst operating with guests on board any vehicle. All our Drivers and PHs/Guides will also work with our Clients/guests to ensure minimum contact with the public en-route between safari camps and Scheduled Activities to ensure limited contact.
- All our Drivers and Safari Guides/PHs are regularly tested for COVID19 to optimise guests' safety at all times.
- On all our vehicle trips, Clients/guests will have their temperature taken on arrival and thereafter recorded daily whilst on safari. If a temperature of above 38 Degrees Celsius is measured the client will be isolated until arrangements can be made for them to be transferred to the nearest approved health facility.
- All clients are encouraged to wear their masks at all times throughout their safari. In addition, sealed disposable paper tissues will be available whilst on safari and can be discarded in the sealable waste bin provided in the vehicles.
- All our vehicles will be deep cleaned and sanitized prior to the start of your safari. At the end of each travel day, all high contact surfaces will be sanitized.
- Easy to follow notices are placed in all our vehicles to remind guests to use available hand sanitizers placed on board as well as a reminder to wear approved masks and wash their hands regularly.
- On all our vehicle trips clients will be encouraged not to rotate seats as well as not occupy the front passenger seat to assist with social distancing arrangements.
- All vehicle trips will be limited to an appropriate number of guests to ensure most effective and practical social distancing. Our operations office will work with you with regards vehicle trips to ensure the safety and health of all clients and staff on board

Safari Camps / Lodges:

- All clients/guests at all our properties will have their temperature taken on arrival and this will be recorded as above. If a temperature of above 38 Degrees Celsius is measured the guest will be isolated until arrangements can be made for them to be transferred to the nearest approved health facility.
- Easy to follow notices at our properties remind clients/guests to utilize the hand sanitizers placed throughout the properties as well as to wear approved masks and wash their hands regularly.
- Food and beverage service areas as well as all other public areas have been rearranged to ensure social distancing guideline have been adhered to.
- Food and beverage service areas as well as all other public areas that have high frequency use will be regularly sanitized.

Staff:

- All our Staff at all our properties have been trained on COVID-19 prevention procedures and will wear approved masks at all times whilst on the property.
- Staff that interact with clients/guests at all of our properties reside on site, thus limiting their movement on high-risk public transport.
- All Staff temperature will be constantly monitored and recorded.
- All Staff will ensure the regular use of hand sanitizer and will wash their hands regularly.
- All Staff areas as well as back of house areas at all our properties will be regularly sanitized and cleaned.